



#### Which transit?

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## Unattractive public transport systems

- Insufficient physical integration of various public transport modes and between public transport, walking, cycling and private car
- No integrated and transparent time schedules
- Signage, customer information on timetables, connecting services and fares not appropriate

→ discouraging the use of public transport





## Unattractive public transport systems

- Insufficient cooperation between public transport operators
- Each change of mode normally requires the purchase of another ticket
- No uniform service level standards among modes and operators





### What do citizens want?

- Convenience
- Easy Access
- Comfort
- Frequent Service
- Rapid journey
- Safety & Security
- Customer Service
- Affordability
- Have a network



Public Transport should be designed around the customer and not around a technology



# Conventional Public Transport Planning Approach

Step 1. Choose technology



Technology chosen due to manufacturer lobbying efforts



Design chosen to please existing operators

Technology chosen to help property developer

Step 2. Fit city to the technology



Reduce size of network due to financing limitations

Charge higher fares in attempt to pay for expensive system

Operate infrequent services to reduce operating losses

Require large subsidies for lifetime of system's operation

Step 3.
Force
customer to
adapt to
technology

Extensive marketing campaign to convince customers that system is in their interest



# The innovative and successful approach

Step 1. Design a system from customer's perspective

Rapid travel time

Few transfers

Frequent service

Short walk to station from home / office



Full network of destinations

Low fare cost

Safe vehicle operation

Secure environment

Comfortable and clean system

Friendly and helpful staff

Step 2. Evaluate customer driven options from municipality perspective Low infrastructure costs

Traffic reduction benefits

Environmental benefits



Economic / employment benefits

Social equity benefits

City image

Step 3. Decision

Technology decision based on customer needs and municipality requirements

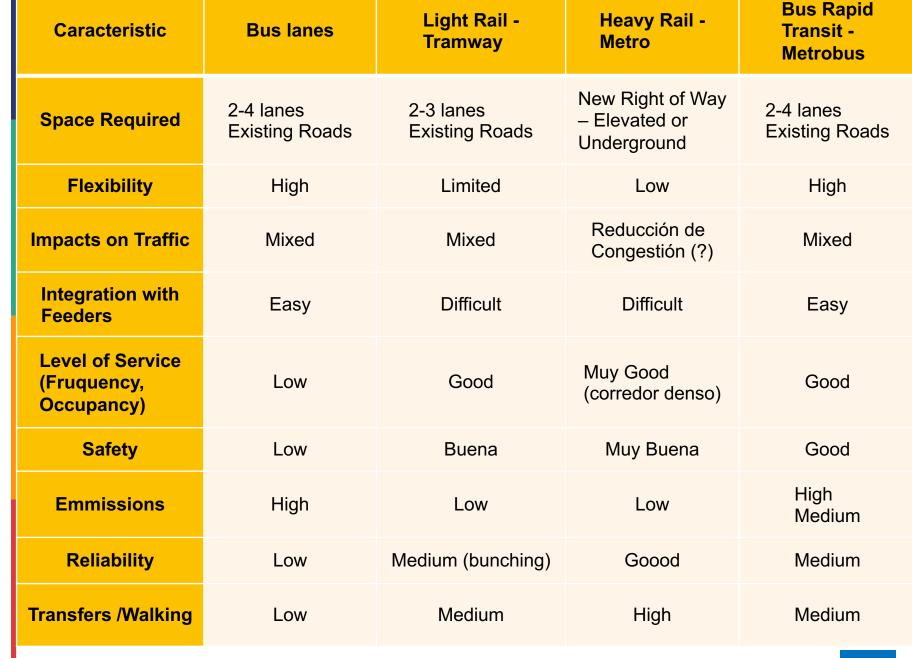


Component	Metro	LRT	BRT
Running Ways	Rail Tracks	Rail Tracks	Roadway
Type of Right of Way	Underground/ Elevated/ At-grade	Usually At-grade – some applications Elevated or Underground (tunnel)	Usually At-grade – some applications Elevated or Underground (tunnel)
Segregation From the Rest of the Traffic	Total Segregation (no interference)	Usually Longitudinal Segregation (at grade intersections) – some applications with full segregation	Usually Longitudinal Segregation (at grade intersections) – some applications with full segregation
Type of Vehicles	Trains (multi-car)	Trains (two-three cars) or single cars	Buses
Type of Propulsion	Electric	Electric (few applications Diesel)	Usually Diesel/CNG – some applications Hybrid (Diesel/CNG-Electric) or Electric Trolleybuses

Sources: UNHabitat (2013) from Fouracre, et al. (2003), Vuchic (2007), Diaz and Hinnebaugh (2007)

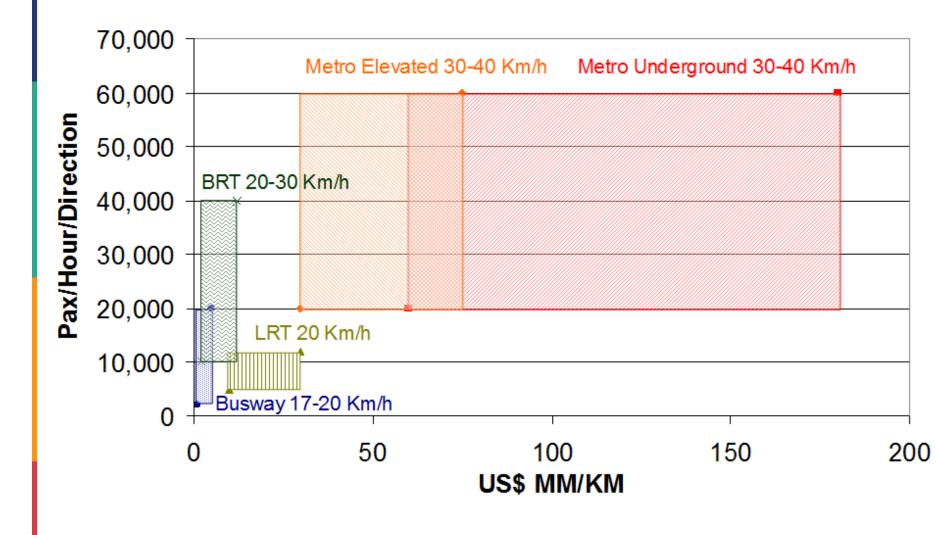
Component	Metro	LRT	BRT	
Stations	Level boarding	Level boarding or stairs	Level boarding (few with stairs)	
Payment Collection	Off-board	Usually off-board	Off-board	
Information Technology Systems	Signalling, control, user information, advanced ticketing (magnetic/electronic cards)			
Service Plan	Simple; trains stopping at every station; few applications with express services or short loops	Simple; trains stopping at every station between terminals	From simple to very complex; combined services to multiple lines; express, local – some combined with direct services outside the corridor	
<b>User Information</b>	Very clear signage, static maps and dynamic systems			
Image	Modern and attractive Advanced as compared with standard buses			
Sources: UNHabitat (2013) from Fouracre, et al. (2003), Vuchic (2007), Diaz and Hinnebaugh (2007)				

## No single alternative dominates the others





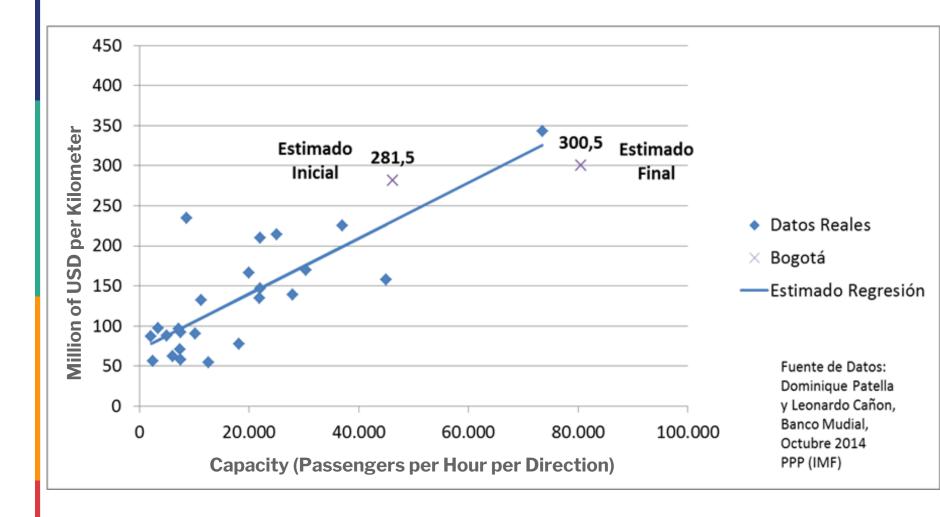
# Costs vs capacity of various transit systems





Fuente: Vukan R. Vuchic. Urban Public Transport Systems and Technology. Englewood Cliffs, Prentice Hall, 1992

#### Capacity is the Main Driver of Capital Cost





## Common deviation between planning and implementation

	Actual/ Estimated (Average)
Cost	1.91
Passenger Demand	0.52



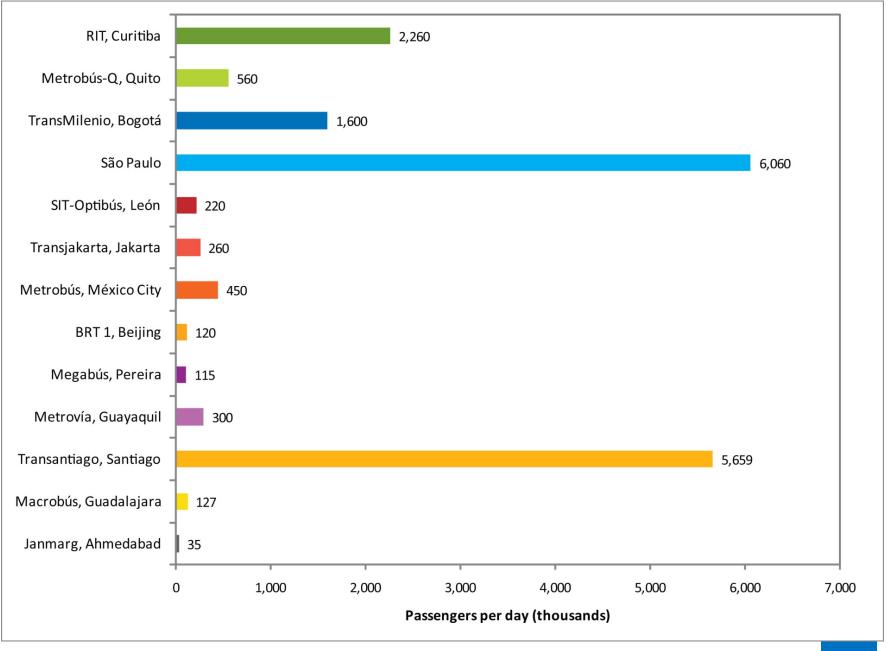
Bent Flyvbjerg, "Cost Overruns and Demand Shortfalls in Urban Rail and Other Infrastructure," Transportation Planning and Technology, vol. 30, no. 1, February 2007, pp. 9-30. DOI: 10.1080/03081060701207938

Link to published article: <a href="http://www.tandfonline.com/doi/full/10.1080/03081060701207938">http://www.tandfonline.com/doi/full/10.1080/03081060701207938</a>
12 urban rail transit projects with information before and after

#### BRT Diverse Sizes

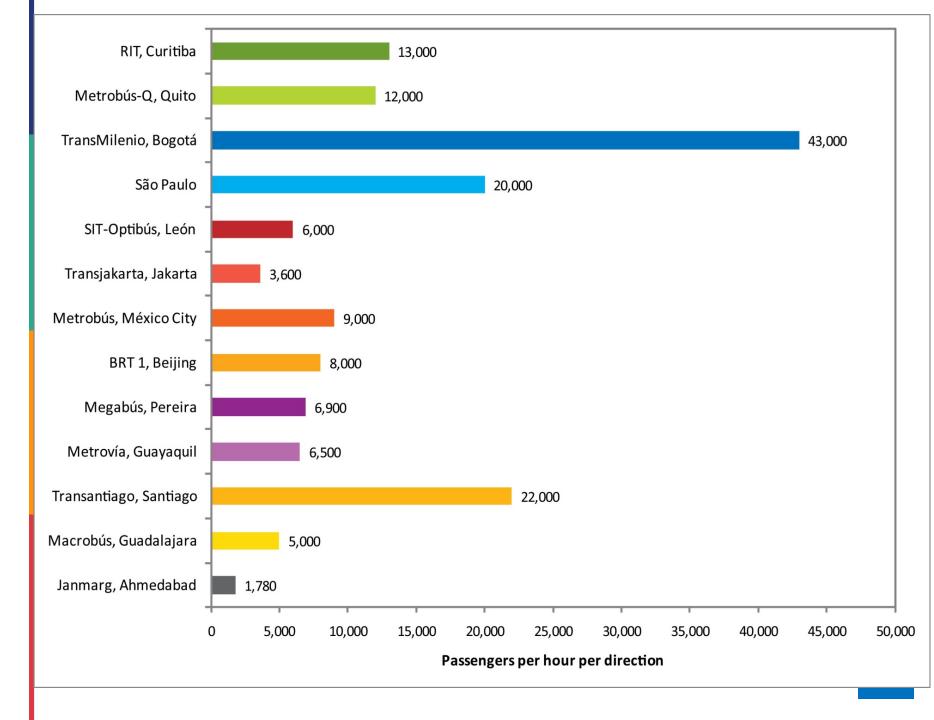
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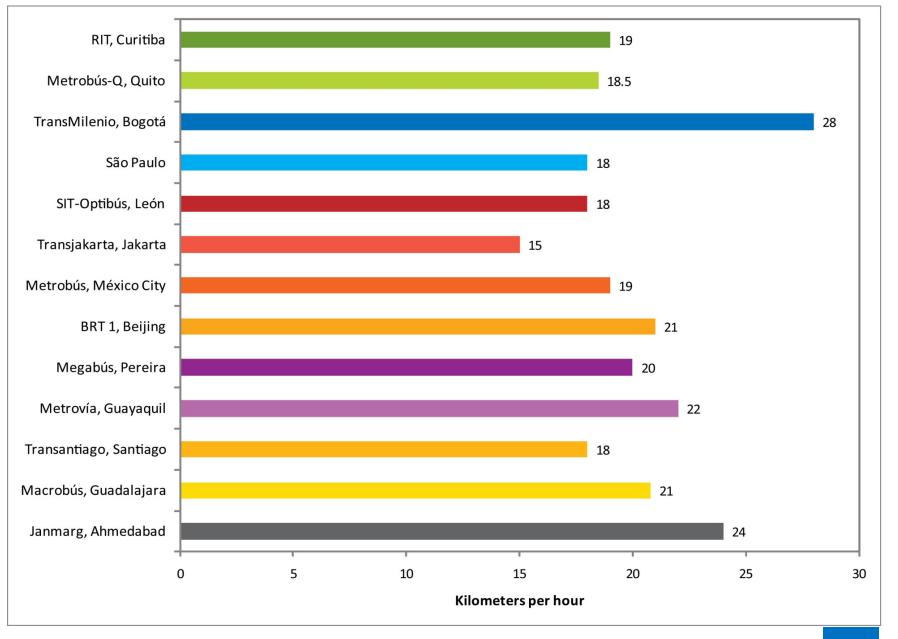
### Varied throughput





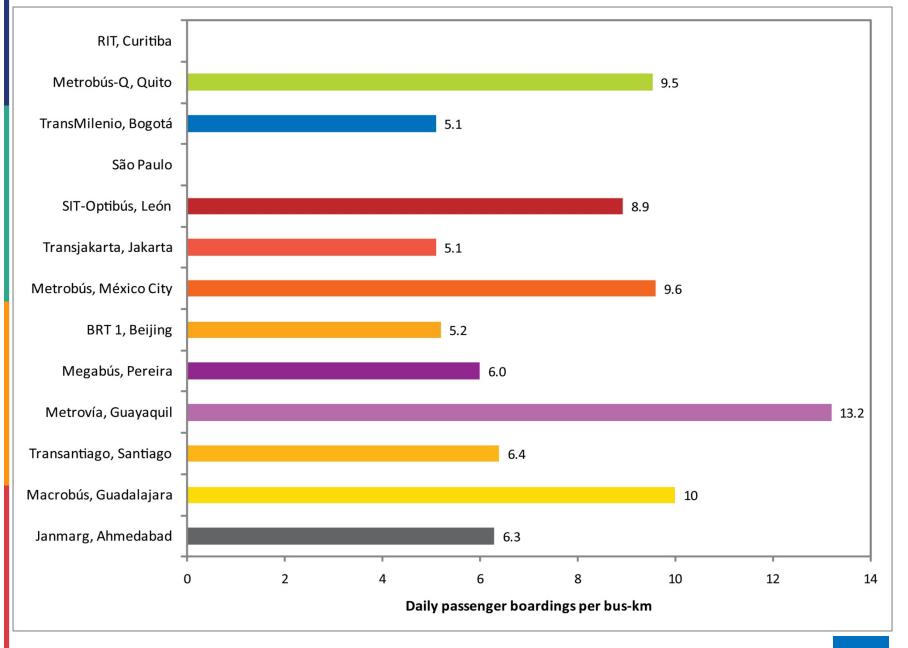
### **Commercial** speed





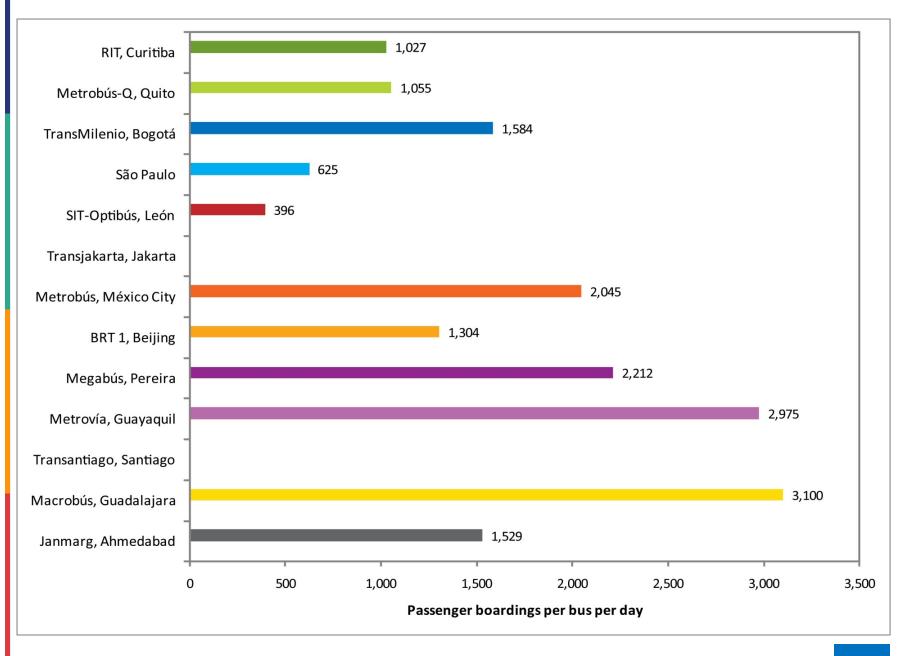
### **Operational productivity**





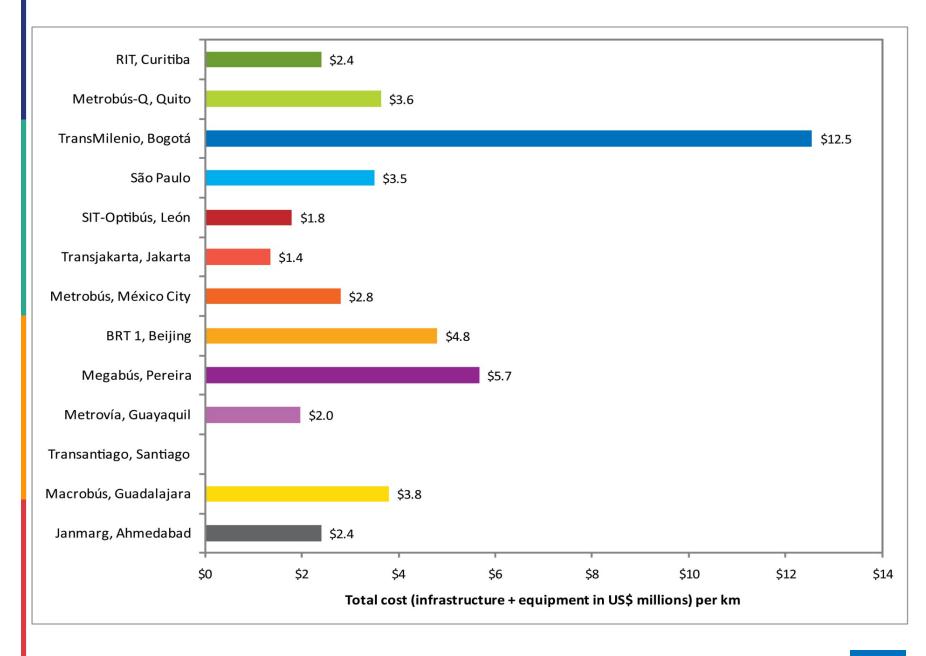
### **Capital productivity**





### **Capital Cost**

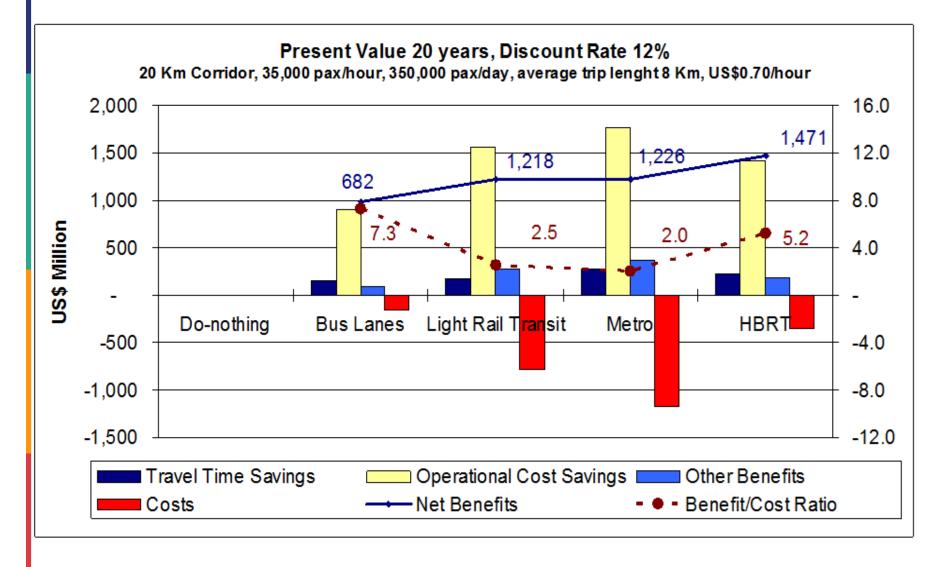




### **Comparing Alternatives**

Source: http://trid.trb.org/view.aspx?id=777 310





#### So...

Do **NOT** choose the technology and then justify it

For the conditions of any city the key is integration of different services, taking most advantage of the existing systems

